

30 April 2014

Circular to Gauteng Region Stakeholders

Re: LAUNCH OF OUR NEW GAUTENG CALL CENTRE SYSTEM

To all our Gauteng stakeholders,

We are pleased to announce that the first phase of our Gauteng Region Call Centre system will be implemented on Friday 2nd of May 2014. The new call centre system is yet another way in which you can communicate with us directly at the NBCRFLI and receive immediate assistance. Our dedicated Call Centre staff will ensure that your queries and concerns in the Gauteng region are attended to efficiently.

We are committed to continuously find ways to improve the new system according to all our stakeholders' needs. We encourage you, our Gauteng Region-based stakeholders, to connect with us through our switchboard on 011 703 7500 until the 13th May 2014, however with effect from 14th May 2014 you will then have to use our new Call Centre number directly on 0861 777 996. Watch out for further updates.

Yours sincerely,



ACTING NATIONAL SECRETARY