

NBCRFLI HIV/AIDS CARE PROGRAMME

HOW TO ACCESS YOUR BENEFITS



Step 1: Contact Affinity Health

Your **doctor, pharmacist or Trucking Wellness Programme Clinic staff** can contact Affinity Health's Chronic Department to register you on the HIV/AIDS Care Programme.

Tel: 0861 11 00 33
E-mail: chronic@nbcflihealth.co.za



Step 3: Collect Medicine

You can collect your medicine at any **Dis-Chem pharmacy** or you can make use of **Dis-Chem postal services** for discreet delivery.



Step 2: Case Manager

A **Case Manager** will **contact you** to ask you a few questions and help you register for chronic medication and the HIV/AIDS Care Programme.

We comply with the stipulations of the POPI Act, therefore all information supplied will be kept strictly confidential.



Programme Benefits

- You will be **enrolled** on the HIV/AIDS Care Programme once a registered Case Manager has contacted you.
- You do not have to change from your **current doctor**.
- Access to the disease management **call centre** and **after-hours emergency support**.
- Support in accessing emergency preventative ARV treatment called **Post Exposure Prophylaxis (PEP)**
- Access to **Case Managers and dedicated nurses** by telephone or e-mail.
- Access to **information and education** that will help you live a healthier life.

The HIV/AIDS Programme is **exclusive** for NBCRFLI members.

Tel: 0860 143 258
Fax: 0865 702 523
E-mail: nbcfli@halocare.co.za
Office Hours: Monday to Friday 07:30am - 16:00pm
Emergency Hours: 0860 143 258
Website: www.halocare.co.za