

22 November 2012

NBCRFLI WELLNESS FUND HEALTH PLAN – GENERAL PRACTITIONER VISITS

As you may be aware – members who belong to the NBCRFLI Wellness Fund Health Plan have four visits to a general practitioner (GP) during each benefit year. Our statistics show that in general there is more awareness amongst members regarding their benefits – and visits to GPs have almost doubled in the past few months.

Despite this positive trend, our statistics show that on average there are about 2000 members per month that claim sick-leave benefits from the Sick Fund but have not used or claimed for their GP visit via the Health Plan. This means that members are paying to see a doctor to provide a Sick Note – instead of using one of their four free GP visit.

We would appreciate your assistance in reminding members of their four GP visits and also encouraging members to see a Network doctor and to claim the GP visit when they bring you a copy of their Sick Note. Members are able to claim back the consultation fee by lodging a claim with Universal Health.

It is also important to remember that GP visits not used by members during a benefit year are forfeited – these visits cannot be carried over to the next year. Members should therefore make sure that they use all four of their visits.

If you have any enquiries please contact the Universal Call Centre at 0861 872 333.